

**From:** webmaster  
**Sent:** Wednesday, January 18, 2017 1:08 PM  
**To:** [REDACTED]  
**Subject:** Security Warning From Pool Supply Unlimited

Dear valued customer,

On January 11, 2017 Pool Supply Unlimited learned that a third party computer server utilized for our website was hacked. In the last week poolsupplyunlimited.com has been held hostage by a group of hackers in Iran. Unfortunately, this specific group of hackers have been causing problems for American companies big and small for years.

We have been working closely with the FBI since the breach. It was only this morning that we learned the extent of the information stolen during the hack.

We are providing this notice to inform you that your poolsupplyunlimited.com user name and password were compromised.

Your password has been reset for your protection. Visit the login page:  
<https://www.poolsupplyunlimited.com/login>, enter the email address associated with your account and click "Recover". You will be emailed a temporary password which can be used to login and reset to a secure password of your choice.

**We know that many customers reuse their passwords on multiple websites so we're advising that you take the necessary actions to protect your security and change the password on any other websites that might use this information.**

**Please be aware that we have never and will never store credit card information.**

At Pool Supply Unlimited we take your security and privacy very seriously. We have moved our website to new servers hosted by Google and hired a professional security company to monitor our systems 24/7. We have also modified our encryption keys so that all passwords are unbreakable in the future.

Sincerely,

Pool Supply Unlimited  
[www.poolsupplyunlimited.com](http://www.poolsupplyunlimited.com)

Should you have any questions regarding this incident, please call (888) 836-6025, Monday through Friday, 5:00 a.m. - 5:00 p.m. PT.